

URSHAN STUDENT SATISFACTION SURVEY – 2021
(UGST summary frequencies)

Office of Institutional Effectiveness
February 2021

STUDENT SATISFACTION – BY SCHOOL (UGST)**Registration**

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	28	58.3	63.6
	Satisfied	16	33.3	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	44	91.7	
Missing	Did Not Use	0	.0	
	System	4	8.3	
	Total	4	8.3	
Total		48	100.0	

Class size

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	16	33.3	50.0
	Satisfied	13	27.1	90.6
	Dissatisfied	3	6.3	100.0
	Very Dissatisfied	0	.0	100.0
	Total	32	66.7	
Missing	Did Not Use	0	.0	
	System	16	33.3	
	Total	16	33.3	
Total		48	100.0	

Quality of teaching

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	28	58.3	87.5
	Satisfied	4	8.3	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	32	66.7	
Missing	Did Not Use	0	.0	
	System	16	33.3	
	Total	16	33.3	
Total		48	100.0	

Ease in scheduling required courses

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	16	33.3	50.0
	Satisfied	11	22.9	84.4
	Dissatisfied	5	10.4	100.0
	Very Dissatisfied	0	.0	100.0
	Total	32	66.7	
Missing	Did Not Use	0	.0	
	System	16	33.3	
	Total	16	33.3	
Total		48	100.0	

Academic advising

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	18	37.5	56.2
	Satisfied	10	20.8	87.5
	Dissatisfied	3	6.3	96.9
	Very Dissatisfied	1	2.1	100.0
	Total	32	66.7	
Missing	Did Not Use	0	.0	
	System	16	33.3	
	Total	16	33.3	
Total		48	100.0	

Availability of faculty

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	21	43.7	65.6
	Satisfied	10	20.8	96.9
	Dissatisfied	1	2.1	100.0
	Very Dissatisfied	0	.0	100.0
	Total	32	66.7	
Missing	Did Not Use	0	.0	
	System	16	33.3	
	Total	16	33.3	
Total		48	100.0	

Tutoring

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	9	18.8	64.3
	Satisfied	5	10.4	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	14	29.2	
Missing	Did Not Use	18	37.5	
	System	16	33.3	
	Total	34	70.8	
Total		48	100.0	

Career/vocational counseling

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	8	16.7	50.0
	Satisfied	4	8.3	75.0
	Dissatisfied	3	6.3	93.7
	Very Dissatisfied	1	2.1	100.0
	Total	16	33.3	
Missing	Did Not Use	16	33.3	
	System	16	33.3	
	Total	32	66.7	
Total		48	100.0	

IT - Adequacy of technology resources

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	13	27.1	50.0
	Satisfied	11	22.9	92.3
	Dissatisfied	2	4.2	100.0
	Very Dissatisfied	0	.0	100.0
	Total	26	54.2	
Missing	Did Not Use	6	12.5	
	System	16	33.3	
	Total	22	45.8	
Total		48	100.0	

Writing and research support

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	11	22.9	61.1
	Satisfied	7	14.6	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	18	37.5	
Missing	Did Not Use	14	29.2	
	System	16	33.3	
	Total	30	62.5	
Total		48	100.0	

Building maintenance and landscaping

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	13	27.1	59.1
	Satisfied	7	14.6	90.9
	Dissatisfied	1	2.1	95.5
	Very Dissatisfied	1	2.1	100.0
	Total	22	45.8	
Missing	Did Not Use	10	20.8	
	System	16	33.3	
	Total	26	54.2	
Total		48	100.0	

IT – Support

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	12	25.0	54.5
	Satisfied	6	12.5	81.8
	Dissatisfied	3	6.3	95.5
	Very Dissatisfied	1	2.1	100.0
	Total	22	45.8	
Missing	Did Not Use	10	20.8	
	System	16	33.3	
	Total	26	54.2	
Total		48	100.0	

Library – adequacy of collection

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	15	31.2	53.6
	Satisfied	12	25.0	96.4
	Dissatisfied	1	2.1	100.0
	Very Dissatisfied	0	.0	100.0
	Total	28	58.3	
Missing	Did Not Use	3	6.3	
	System	17	35.4	
	Total	20	41.7	
Total		48	100.0	

Food service

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	5	10.4	35.7
	Satisfied	6	12.5	78.6
	Dissatisfied	3	6.3	100.0
	Very Dissatisfied	0	.0	100.0
	Total	14	29.2	
Missing	Did Not Use	18	37.5	
	System	16	33.3	
	Total	34	70.8	
Total		48	100.0	

Pastoral Care

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	6	12.5	50.0
	Satisfied	6	12.5	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	12	25.0	
Missing	Did Not Use	20	41.7	
	System	16	33.3	
	Total	36	75.0	
Total		48	100.0	

Library – support for students

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	21	43.7	80.8
	Satisfied	5	10.4	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	26	54.2	
Missing	Did Not Use	6	12.5	
	System	16	33.3	
	Total	22	45.8	
Total		48	100.0	

Housing

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	3	6.3	37.5
	Satisfied	3	6.3	75.0
	Dissatisfied	1	2.1	87.5
	Very Dissatisfied	1	2.1	100.0
	Total	8	16.7	
Missing	Did Not Use	24	50.0	
	System	16	33.3	
	Total	40	83.3	
Total		48	100.0	

Co-curricular activities and special events

		Frequency	Percent	Cumulative Pct
Valid	Very Satisfied	7	14.6	46.7
	Satisfied	8	16.7	100.0
	Dissatisfied	0	.0	100.0
	Very Dissatisfied	0	.0	100.0
	Total	15	31.3	
Missing	Did Not Use	17	35.4	
	System	16	33.3	
	Total	33	68.7	
Total		48	100.0	

